

WE STRONGLY SUGGEST YOU PRINT THESE PAGES TO AVOID ANY MISCOMMUNICATIONS OR CONFUSION WITH THE HOTEL AND OUR RESERVATIONS TERMS

We are so excited to welcome you to the Amway Grand Plaza Hotel in Grand Rapids, MI., for our 2026 NCCW Annual Convention. Our sleeping room rates are outlined below. Breakfast is not included in the rate.

GUEST ROOM RATES:

Hotel is pleased to confirm the following special NCCW Group rates. Rates are based on the number of people in the room.

| Occupancy | Single | Double | Triple | Quad |
|-----------------------|----------|----------|----------|----------|
| King Standard Rooms | \$169.00 | \$189.00 | | |
| Queen Standard Room | \$169.00 | \$189.00 | \$209.00 | \$229.00 |
| * Junior Suite | \$189.00 | \$199.00 | | |
| * Tower Luxury Suites | \$349.00 | \$359.00 | | |
| * Plaza Luxury Suites | \$409.00 | \$419.00 | | |

*The suites need to be BOOKED DIRECTLY through Brittany Vanderwal, Guest Room Reservations at bvanderwal@ahchospitality.com

When you are making your reservation, there is a box to place requests. **YOU NEED TO PLACE A NOTE OR REQUEST IN THE BOX THAT YOU WOULD PREFER A TOWER ROOM. Tower rooms are slightly closer to the DeVos Place Convention Center.**

Currently, the sales tax rate is **6 %**, and the Hotel occupancy tax rate is **12 %** (subject to change without notice), a total of **18 %**.

All room rates include the following items for duration of your stay:

- Complimentary Guestroom Wi-Fi
- Complimentary Access to Pool and Fitness Center

The Amway Grand Plaza Hotel offers spacious accommodations and relaxed comfort in all guest rooms with either a king bed or two queen beds. Each room includes special amenities: a plasma television with premium TV channels for entertainment, iron/ironing board, MP3 clock radio, coffee maker, standard refrigerator, dual line telephones, high speed internet access and an in-room safe. Rooms on the tower side of the hotel have private bathrooms with showers. Rooms on the Pantlind side have private bathrooms with shower/tub combinations. All bathrooms feature complimentary toiletries and hair dryers.

HANDICAPPED ROOMS: The Hotel has available twenty (20) 2- queen bed fully accessible rooms within the room block. You are able to block one of these rooms via the reservation link provided below.

PARKING:

Hotel discounted overnight self-parking is \$20.00/night and \$22.00/night valet-parking for all NCCW guests and attendees.

RESERVATIONS:

Please note, all reservations must be made no later than 5:00 EST Monday, August 3, 2026.

We **ADAMANTLY REQUEST** that you only make your reservations through our on-line NCCW dedicated reservation link listed here:

Group Code: NCCW
Passkey Link: <https://book.passkey.com/e/51229072>

Should you encounter a problem with your reservation, that cannot be corrected via our NCCW website, please email: Brittany Vanderwal, bvanderwal@ahchospitality.com or call: 616-776-6463 or email Jane Schiszik: janeschis@hotmail.com or call 715-965-8237.

PLEASE DO NOT:

CALL THE HILTON 800-WORLDWIDE RESERVATIONS CENTER to book, modify or cancel a reservation (EVEN THOUGH IT IS REFERENCED ON YOUR CONFIRMATION). They are not aware of many of our special terms and concessions.

PLEASE DO NOT:

USE THE HILTON .COM WORLDWIDE GENERAL WEBSITE to book, modify or cancel a reservation (EVEN THOUGH IT IS REFERENCED ON YOUR CONFIRMATION). They are not aware of many of our special terms and concessions.

PLEASE DO :

PAY ATTENTION TO THESE TERMS:

AUTOMATIC HOTEL RESERVATION CONFIRMATIONS:

Once you book your room through the reservation link, you will receive an automatic confirmation. It may say you can cancel your reservation up until five days before arrival. Any cancellation terms listed on the automatic confirmation you receive **ARE NOT APPLICABLE TO OUR CONVENTION**. Please refer to our specific cancellation terms listed below which override any other terms you may receive:

CHECK-IN / OUT TIME:

The Hotel’s check-in time is **4:00 P.M.** and check-out time is **11:00 A.M.** If you arrive prior to check-in time, you will be accommodated as rooms become available and the Hotel can arrange to check your baggage. Baggage storage can also be arranged after check-out time on your departure day.

EARLY DEPARTURE FEES:

Should you depart from the hotel before your confirmed departure date, you will be charged an “Early Departure Fee” of your applicable room rate plus taxes for each night of your stay not actualized.

You may charge and/or confirm your final checkout date at any time prior to and up until Friday, August 21, 2026, without penalty. After that date the above policy will be enforced.

NO SHOWS:

All reservations that fail to arrive on their scheduled arrival date will be considered No – Shows and a charge for your entire stay plus tax will be charged to your credit card on file.

SPECIAL RATE AND CONCESSIONS:

We have very special rates, concessions that cannot be honored should you not use our NCCW reservation link. Should you receive or be told any information regarding your reservation, modification, or cancellation that is different from our terms, they will **NOT** be honored, and you will remain liable for all payments outlined below. The cancellation terms listed on the automatic confirmation you receive from Hilton after making your reservation **ARE NOT APPLICABLE TO OUR CONVENTION.** Please refer to our specific cancellation terms listed below which override any other terms you may receive:

SLEEPING ROOM CANCELLATION TERMS:

When you make a reservation at the Hotel you will have your credit card charged for a one-night’s room and tax within one week when your reservation is made. Should the reservation subsequently be cancelled the following individual cancellation scale will apply:

Date of Reservation:

April 1, 2026 to July 26, 2026
July 27, 2026 to August 2, 2026
August 3, 2026 to August 9, 2026
August 10, 2026 to August 16, 2026
August 17, 2026 to Date of Arrival

Charge for Cancellation:

No Charge
Charge of (1) night’s room and tax
Charge of (2) night’s room and tax
Charge of (3) night’s room and tax*
Charge for your entire stay’s room and tax

*or your full stay should it be less than (3) nights.

You may change or substitute the name of another attendee or yourself on a room reservation up until five (5) days prior to arrival without penalty. After this date, no name

substitutions will be accepted by the Hotel, and you will be charged the full room rate and tax for cancellation at that time.

HILTON HONORS:

If interested in joining the Hilton Honors rewards program and learning all about the benefits and perks you can earn, contact www.hiltonhonors.com. It is free to join.